

HOW IS THE CCI WORKING?

Advocate Fact Sheet

Over the next several months and years, several organizations will be conducting evaluations of California's Coordinated Care Initiative (CCI) or Cal MediConnect (CMC).

To better equip advocates serving beneficiaries impacted by the CCI, Justice in Aging has developed this fact sheet, which summarizes three different CCI evaluations that are taking place.

Upcoming CCI Evaluations

1



RTI Evaluation of Cal MediConnect:
This evaluation is conducted by the Research Triangle Institute on behalf of The Centers for Medicare & Medicaid Services (CMS).

2



Evaluation of Cal MediConnect:
Focus groups and a telephone survey conducted by the University of California (UC Berkeley and UC San Francisco).

3



Rapid Cycle Polling Project:
This survey is conducted by Field Research Corporation on behalf of the Department of Health Care Services and The SCAN Foundation.

Please note: this fact sheet focuses only on aspects of these upcoming evaluations that directly involve beneficiaries. The goal of this fact sheet is to give advocates a basic understanding of what their clients may be receiving, when, and who to contact for additional information.

Many health plans will also be conducting their own evaluations. Materials for health plan evaluations should be clearly marked as sent from a health plan.



RTI Evaluation



When: Fall 2015



What: Up to 10 in-person focus group discussions will be conducted with 10-12 CMC enrollees per group regarding their CMC experiences.



Who: CMC enrollees receiving behavioral health services, Community-Based Adult Services (CBAS), In-Home Supportive Services (IHSS) or services from the Multipurpose Senior Services Program (MSSP).



Where: Focus groups will take place in Los Angeles County and in San Diego County.



Recruitment: Henne Group recruiters will call individuals to determine whether they are eligible for the focus group by asking a series of questions regarding age, gender, disability, plan enrollment, and whether the individual is receiving long-term services and supports. If an individual agrees to participate, s/he will be given the meeting information and a recruiter will contact the individual a few days before the focus group to confirm.



Reporting: Results will be incorporated into the first evaluation report on Cal MediConnect scheduled for release in 2017.



Incentive: Participants will receive a \$50.00 Visa gift card.

Additional Information

More information on the evaluation is available here:

<http://www.cms.gov/Medicare-Medicaid-Coordination/Medicare-and-Medicaid-Coordination/Medicare-Medicaid-Coordination-Office/FinancialAlignmentInitiative/Downloads/CAEvalPlan.pdf>



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Evaluation of Cal MediConnect

Telephone Survey



When: October - December, 2015 & 2016



What: An interviewer from UC San Francisco will conduct a 30-minute survey over the phone and call back in one year to conduct a second interview.



Who & Where: 1400 CMC eligible individuals in Los Angeles, Riverside, San Bernardino, San Diego, San Mateo, and Santa Clara counties. 700 individuals in non-CCI counties who would qualify for CMC.



Recruitment: Letters on UC Berkeley letterhead will be sent to randomly selected individuals. Individuals will receive a phone call approximately one week after they receive the letter. Individuals who help a beneficiary with her healthcare decisions can act as a proxy.



Reporting: Preliminary results from the first round of surveys will be presented publicly in summer 2016. Results of the second round of surveys will be made available in 2017.



Incentive: Participants will receive a \$10.00 gift card.

Focus Groups



When: May - August 2015



What: The UC Berkeley team will conduct group discussions with 10-12 beneficiaries per group regarding their CMC experience.



Who & Where: 15 groups of individuals eligible for CMC in Los Angeles, Riverside, San Bernardino, San Diego, San Mateo, and Santa Clara counties.



Recruitment: Randomly selected individuals will receive letters on UC Berkeley letterhead or health plan letterhead requesting participation. Researchers will also partner with community based organizations to assist in recruitment.



Reporting: Preliminary results will be reported to DHCS in September 2015 and presented publicly in October 2015.



Incentive: Participants will receive a \$50.00 Target gift card.

Additional Information

Phone Survey Director
Marian Liu

Focus Group Director
Elaine Kurtovich

Call or Text: (510) 982-6026
Toll Free: 1-844-729-7999
(English and Spanish)

howsyourcare@gmail.com

Principal Investigator
Carrie Graham, PhD,
MGS

Rapid Cycle Polling Project



When: June-November, 2015, with potential for additional polling in 2016.



What: Phone surveys conducted by the California Department of Health Care Services and funded by The SCAN Foundation.



Who: Estimated 5,000 - 6,000 individuals from three groups:

1. CMC enrollees in Los Angeles, Riverside, San Bernardino, San Diego, and Santa Clara counties;
2. Individuals who have opted out of CMC in Los Angeles, Riverside, San Bernardino, San Diego, and Santa Clara counties;
3. Individuals residing in non-CCI counties (San Francisco and Alameda counties).



Recruitment: Individuals will receive a letter about survey participation with both DHCS and The SCAN Foundation logos in the letterhead. Most individuals will receive a phone call one to two weeks after they receive the letter. Those who help a beneficiary with her healthcare decisions can act as a proxy for the survey.



Reporting: Preliminary results will be presented publicly in October 2015.



Incentives: No incentives for participants.

Additional Information

Field Research Data Collection Manager
Rebecca Keenan
1-877-684-7899
(English and Spanish)



Field Research Study Director
Mark DiCamillo
1-800-635-6903 (English only)