

# JUSTICE IN AGING

FIGHTING SENIOR POVERTY THROUGH LAW

## Appendix 1: Working Chart of Outreach Materials

### BENEFICIARIES: ENROLLMENT NOTICES

Information	MA	CA	IL	OH	VA	TX	MI	NY
Friendly Letter				<a href="http://1.usa.gov/1EeutAq">http://1.usa.gov/1EeutAq</a>	<a href="http://1.usa.gov/1Bu3nyc">http://1.usa.gov/1Bu3nyc</a>	<a href="http://bit.ly/1AiATYZ">http://bit.ly/1AiATYZ</a>	<a href="http://1.usa.gov/1DAJ9cV">http://1.usa.gov/1DAJ9cV</a>	<a href="http://on.ny.gov/1DcfQ08">http://on.ny.gov/1DcfQ08</a>
90 Day Notice	<a href="http://1.usa.gov/1F6QcHn">http://1.usa.gov/1F6QcHn</a>	<b>1</b> <a href="http://bit.ly/1HNqyZQ">http://bit.ly/1HNqyZQ</a>	<a href="http://1.usa.gov/1MO1frF">http://1.usa.gov/1MO1frF</a>	<a href="http://1.usa.gov/1F6O0Qc">http://1.usa.gov/1F6O0Qc</a>	<a href="http://bit.ly/1EEbsYg">http://bit.ly/1EEbsYg</a>	<a href="http://bit.ly/1J5ju9K">http://bit.ly/1J5ju9K</a>		
60 Day Notice		<a href="http://bit.ly/1Dc6r8T">http://bit.ly/1Dc6r8T</a>	<a href="http://1.usa.gov/1MO127X">http://1.usa.gov/1MO127X</a>		<a href="http://1.usa.gov/18XmIAU">http://1.usa.gov/18XmIAU</a>	<a href="http://bit.ly/18glSiX">http://bit.ly/18glSiX</a>	<a href="http://1.usa.gov/1GXAizV">http://1.usa.gov/1GXAizV</a>	<a href="http://bit.ly/1Tmv7QZ">http://bit.ly/1Tmv7QZ</a>
30 Day Notice		<a href="http://bit.ly/18EX0Ba">http://bit.ly/18EX0Ba</a>	<a href="http://1.usa.gov/1GXORn5">http://1.usa.gov/1GXORn5</a>			<a href="http://bit.ly/1E9w6dF">http://bit.ly/1E9w6dF</a>	<a href="http://1.usa.gov/1BUPDS">http://1.usa.gov/1BUPDS</a>	<a href="http://bit.ly/1Tmv7QZ">http://bit.ly/1Tmv7QZ</a>

### BENEFICIARIES: OUTREACH, EDUCATION AND ENROLLMENT

Information	MA	CA	IL	OH	VA	TX	MI	NY
Guide to Decision/ Enrollment	<a href="http://1.usa.gov/1EhnCEC">http://1.usa.gov/1EhnCEC</a>	<a href="http://bit.ly/1AEZ4zJ">http://bit.ly/1AEZ4zJ</a>	<b>2</b> <a href="http://1.usa.gov/1BV6NPu">http://1.usa.gov/1BV6NPu</a>				<a href="http://1.usa.gov/1xy8dda">http://1.usa.gov/1xy8dda</a>	<a href="http://on.ny.gov/1NU3MCN">http://on.ny.gov/1NU3MCN</a>
Enrollment Guidebook	<a href="http://1.usa.gov/1wHoQbz">http://1.usa.gov/1wHoQbz</a>	<a href="http://bit.ly/1JEyopQ">http://bit.ly/1JEyopQ</a>						
Basic Info/FAQ	<a href="http://1.usa.gov/1B5IGvQ">http://1.usa.gov/1B5IGvQ</a>	<a href="http://bit.ly/1By0hOh">http://bit.ly/1By0hOh</a>	<a href="http://1.usa.gov/1DKC6Kg">http://1.usa.gov/1DKC6Kg</a>	<b>3</b> <a href="http://1.usa.gov/1l0xGSo">http://1.usa.gov/1l0xGSo</a>	<a href="http://1.usa.gov/1Enmgoz">http://1.usa.gov/1Enmgoz</a>			<a href="http://on.ny.gov/1CpNzDT">http://on.ny.gov/1CpNzDT</a>
Demonstration At-A-Glance for Consumers	<a href="http://1.usa.gov/1AXGRIO">http://1.usa.gov/1AXGRIO</a>		<a href="http://1.usa.gov/1B0hTha">http://1.usa.gov/1B0hTha</a>		<a href="http://1.usa.gov/18CU0pe">http://1.usa.gov/18CU0pe</a>		<a href="http://1.usa.gov/1DAJ9cV">http://1.usa.gov/1DAJ9cV</a>	<a href="http://on.ny.gov/1KUSLBc">http://on.ny.gov/1KUSLBc</a>
Introduction to the Demonstration	<a href="http://1.usa.gov/1gSGGML">http://1.usa.gov/1gSGGML</a>	<a href="http://bit.ly/1MwMyeg">http://bit.ly/1MwMyeg</a>		<a href="http://1.usa.gov/1O0nvzf">http://1.usa.gov/1O0nvzf</a>	<a href="http://1.usa.gov/1KSBbzg">http://1.usa.gov/1KSBbzg</a>		<a href="http://1.usa.gov/1O6tiWB">http://1.usa.gov/1O6tiWB</a>	
Plan Comparison			<a href="http://1.usa.gov/1DAMQPO">http://1.usa.gov/1DAMQPO</a>		<a href="http://bit.ly/1Fgufba">http://bit.ly/1Fgufba</a>		<a href="http://1.usa.gov/1xeXBp9">http://1.usa.gov/1xeXBp9</a>	

Note: 10 highlighted links match the 10 State Notices in Appendix 2.

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## BENEFICIARIES: MISSING ENROLLMENT INFORMATION, DISENROLLMENT and PART D INSERTS

Information	MA	CA	IL	OH	VA	TX	MI	NY
Prescription Drug Insert/Info	<a href="http://1.usa.gov/1BRPnVz">http://1.usa.gov/1BRPnVz</a>	<a href="http://bit.ly/18EXuXW">http://bit.ly/18EXuXW</a>					<a href="http://1.usa.gov/1CtdOYe">http://1.usa.gov/1CtdOYe</a>	
Missing Information Needed								<a href="http://on.ny.gov/1AiyT2E">http://on.ny.gov/1AiyT2E</a>
Opt-out verification						<a href="http://bit.ly/1NPrWxx">http://bit.ly/1NPrWxx</a>		<a href="http://on.ny.gov/1Cb6Bh3">http://on.ny.gov/1Cb6Bh3</a>
Disenrollment Cancellation and Reinstatement						<a href="http://bit.ly/1D23Mu0">http://bit.ly/1D23Mu0</a>		<a href="http://on.ny.gov/1Cb6Bh3">http://on.ny.gov/1Cb6Bh3</a>
Disenrollment Confirmation								<b>4</b> <a href="http://on.ny.gov/1b6hAM">http://on.ny.gov/1b6hAM</a>
Personal Representative Designation Form/Enrollment Decision Info		<a href="http://bit.ly/1GUOsQd">http://bit.ly/1GUOsQd</a>	<a href="http://1.usa.gov/1H2bLgz">http://1.usa.gov/1H2bLgz</a>		<a href="http://1.usa.gov/1CsvFkk">http://1.usa.gov/1CsvFkk</a>		<a href="http://1.usa.gov/1Msi047">http://1.usa.gov/1Msi047</a>	

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## BENEFICIARIES: RIGHTS AND SERVICES IN THE DEMONSTRATION

Information	MA	CA	IL	OH	VA	TX	MI	NY
Continuity of Care Fact Sheet		5 <a href="http://bit.ly/1Cb2i5a">http://bit.ly/1Cb2i5a</a>						
Balance Billing Information		6 <a href="http://bit.ly/1EE87IM">http://bit.ly/1EE87IM</a>						
List of Covered Services	<a href="http://1.usa.gov/1zGnyZ9">http://1.usa.gov/1zGnyZ9</a>						<a href="http://1.usa.gov/1HZN7L7">http://1.usa.gov/1HZN7L7</a>	
Info by LTSS Services	7 <a href="http://1.usa.gov/1EexuR5">http://1.usa.gov/1EexuR5</a>			8 <a href="http://1.usa.gov/1zvHvsg">http://1.usa.gov/1zvHvsg</a> ; <a href="http://1.usa.gov/1Hd4gCA">http://1.usa.gov/1Hd4gCA</a> ; <a href="http://1.usa.gov/1DRyjil">http://1.usa.gov/1DRyjil</a>			9 <a href="http://1.usa.gov/1ERkfgS">http://1.usa.gov/1ERkfgS</a> ; 10 <a href="http://1.usa.gov/1MNU82r">http://1.usa.gov/1MNU82r</a>	

## PROVIDERS: OUTREACH AND EDUCATION

Information	MA	CA	IL	OH	VA	TX	MI	NY
Cover Letter/Demo At-A-Glance	<a href="http://1.usa.gov/18iUARe">http://1.usa.gov/18iUARe</a>	<a href="http://bit.ly/1b6aE22">http://bit.ly/1b6aE22</a>	<a href="http://1.usa.gov/1B0hTha">http://1.usa.gov/1B0hTha</a>					<a href="http://on.ny.gov/1JQhdoF">http://on.ny.gov/1JQhdoF</a>
Poster/Overview	<a href="http://1.usa.gov/17P2PMj">http://1.usa.gov/17P2PMj</a>	<a href="http://bit.ly/1BAyfRa">http://bit.ly/1BAyfRa</a>						<a href="http://on.ny.gov/1TmvHO B">http://on.ny.gov/1TmvHO B</a>
Accessibility info for Providers		<a href="http://bit.ly/1Ar9NOM">http://bit.ly/1Ar9NOM</a>						
Provider FAQ and basics	<a href="http://1.usa.gov/1zGqDIN">http://1.usa.gov/1zGqDIN</a>			<a href="http://1.usa.gov/1zv43D7u">http://1.usa.gov/1zv43D7u</a>	<a href="http://1.usa.gov/1Fwvljil">http://1.usa.gov/1Fwvljil</a>	<a href="http://bit.ly/19fow9H">http://bit.ly/19fow9H</a>		<a href="http://on.ny.gov/1DPMxMB">http://on.ny.gov/1DPMxMB</a>
Provider Training	<a href="http://1.usa.gov/1aKI3za">http://1.usa.gov/1aKI3za</a>				<a href="http://1.usa.gov/1RmW89k">http://1.usa.gov/1RmW89k</a>	<a href="http://bit.ly/1ArnpsX">http://bit.ly/1ArnpsX</a>	<a href="http://1.usa.gov/1H29yBv">http://1.usa.gov/1H29yBv</a>	<a href="http://on.ny.gov/1DHXu1z">http://on.ny.gov/1DHXu1z</a>

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## PROVIDERS: CONTRACTING, ELIGIBILITY and TRAINING

Information	MA	CA	IL	OH	VA	TX	MI	NY
Provider Contracting Fact Sheet	<a href="http://1.usa.gov/1wHp6HJ">http://1.usa.gov/1wHp6HJ</a>	<a href="http://bit.ly/1F5gP1m">http://bit.ly/1F5gP1m</a>		<a href="http://1.usa.gov/1DbzF8X">http://1.usa.gov/1DbzF8X</a>				
Care Coordination Fact Sheet		<a href="http://bit.ly/1Dc92Qe">http://bit.ly/1Dc92Qe</a>						<a href="http://on.ny.gov/1JQibkQ">http://on.ny.gov/1JQibkQ</a>
Continuity of Care Fact Sheet		<a href="http://bit.ly/1Ca9soF">http://bit.ly/1Ca9soF</a>		<a href="http://1.usa.gov/1My108o">http://1.usa.gov/1My108o</a>			<a href="http://1.usa.gov/18I5iZr">http://1.usa.gov/18I5iZr</a>	
Information by Provider Type				<a href="http://1.usa.gov/1zvHvsg">http://1.usa.gov/1zvHvsg</a> ; <a href="http://1.usa.gov/1DRyjiI">http://1.usa.gov/1DRyjiI</a> ; <a href="http://1.usa.gov/1JeQwpK">http://1.usa.gov/1JeQwpK</a>			<a href="http://1.usa.gov/1Cth7yw">http://1.usa.gov/1Cth7yw</a>	<a href="http://on.ny.gov/1QUsJkb">http://on.ny.gov/1QUsJkb</a> <a href="http://on.ny.gov/1bKxgFp">http://on.ny.gov/1bKxgFp</a>

## PROVIDERS: BILLING

Information	MA	CA	IL	OH	VA	TX	MI	NY
Billing: Crossover Claims		<a href="http://bit.ly/1HNuxWI">http://bit.ly/1HNuxWI</a>						
Billing: Where to bill based on insurance		<a href="http://bit.ly/1FgmwtR">http://bit.ly/1FgmwtR</a>						
Billing: Payment for Physician Services		<a href="http://bit.ly/1x09zTC">http://bit.ly/1x09zTC</a>						
Billing: Home Health Provider							<a href="http://1.usa.gov/1CtgiWI">http://1.usa.gov/1CtgiWI</a>	<a href="http://on.ny.gov/1HOfDDs">http://on.ny.gov/1HOfDDs</a>
Billing: Billing Original Medicare		<a href="http://bit.ly/1Cb3qpE">http://bit.ly/1Cb3qpE</a>						

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